# CHAPTER 5: FINDINGS, SUGGESTIONS, CONCLUSION AND SCOPE FOR THE FUTURE STUDY

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#### 5.1 FINDINGS

#### **ASSET TURNOVER RATIO**

From the data, it is evident that General Insurance Corporation of India Ltd (GIC) has the highest mean asset turnover ratio at 0.73%. This indicates a relatively higher efficiency in using its assets to generate revenue compared to its peers. Moreover, GIC's maximum asset turnover ratio is significantly higher at 4.1%, suggesting instances of exceptionally high asset utilization. However, its minimum ratio is 0.25%, indicating some variability in performance. HDFC Life Insurance Company Ltd follows with a mean asset turnover ratio of 0.338%, exhibiting a moderate level of efficiency. The minimum and maximum ratios for HDFC Life are 0.22% and 0.46%, respectively, showing a narrower range of fluctuation compared to GIC, implying more consistent performance. SBI Life Insurance Company Ltd also shows a similar pattern to HDFC Life with a mean ratio of 0.316%. Its minimum and maximum ratios are 0.25% and 0.42%, respectively, suggesting stable asset utilization efficiency with less variability. ICICI Prudential Life Insurance Company Ltd reports a mean asset turnover ratio of 0.28%. Its minimum and maximum ratios are 0.13% and 0.45%, respectively. This indicates a broader range of efficiency, with the minimum ratio notably lower than its peers, which may highlight periods of less efficient asset utilization. Life Insurance Corporation of India Ltd (LIC), the largest public sector insurer, shows the lowest mean asset turnover ratio at 0.174%, suggesting lower efficiency in asset utilization. The minimum ratio for LIC is 0.14% and the maximum is 0.19%, indicating the narrowest range and the most consistent, albeit low, performance in terms of asset turnover. Overall, the table indicates that GIC stands out in terms of mean asset turnover ratio, suggesting higher efficiency, while LIC, despite its size, shows the least efficiency. The data reflects varying degrees of asset utilization efficiency among these companies, with some exhibiting more consistency and others showing significant variability.

#### **CURRENT RATIO**

Analysing the data, LIC has the highest mean current ratio at 5.001, indicating a strong liquidity position. This high ratio suggests that LIC has a substantial buffer to cover its short-term obligations. The maximum current ratio for LIC is exceptionally high at 11.59, and the minimum is 2.16, showing significant variability in its liquidity over the period. In contrast, GIC has the lowest mean current ratio at 0.755, which is below the generally accepted threshold of 1. This low ratio suggests potential liquidity challenges, as the company's current assets may not be sufficient to meet its short-term liabilities. The minimum ratio for GIC is 0.49, while the maximum is 2.1, indicating some periods of improved liquidity. HDFC Life Insurance Company Ltd exhibits a mean current ratio of 1.05, which is just above the threshold, indicating adequate liquidity. The minimum and maximum ratios for HDFC Life are 0.74 and 3, respectively, showing moderate variability but generally maintaining sufficient liquidity levels. SBI Life Insurance Company Ltd has a mean current ratio of 1.916, indicating a strong liquidity position. The minimum ratio for SBI Life is 1.48, and the maximum is 2.5, suggesting consistent liquidity without extreme fluctuations. ICICI Prudential Life Insurance Company Ltd shows a mean current ratio of 0.879, which is below 1, suggesting potential liquidity concerns. The minimum ratio for ICICI Prudential is 0.59, and the maximum is 1.15, indicating relatively low variability but consistent issues with meeting short-term obligations. In summary, LIC demonstrates the strongest liquidity position among the five companies, albeit with significant fluctuations. GIC and ICICI Prudential show potential liquidity concerns with mean ratios below 1. HDFC Life and SBI Life exhibit adequate to strong liquidity positions, suggesting better financial stability in meeting their short-term liabilities.

#### **NET PROFIT MARGIN**

GIC stands out with an exceptionally high mean net profit margin of 16.274%. This figure suggests that GIC is significantly more profitable than its peers, retaining a larger portion of its revenue as profit. Notably, GIC's maximum net profit margin reaches an extraordinary 89.69%, indicating periods of extremely high profitability. However, GIC also has a minimum net profit margin of -0.65%, showing that it has experienced some losses during the period. ICICI Prudential Life Insurance Company Ltd follows with a

mean net profit margin of 4.027%. This indicates a robust profitability level, with the company retaining a significant portion of its revenue as profit. The range of its net profit margin varies from a minimum of 1.15% to a maximum of 7.93%, reflecting some fluctuations in profitability but maintaining overall strong performance. HDFC Life Insurance Company Ltd has a mean net profit margin of 3.136%, suggesting steady profitability. The minimum and maximum values are 1.84% and 4.51%, respectively, indicating relatively stable profit margins with moderate variability. SBI Life Insurance Company Ltd reports a mean net profit margin of 3.07%, closely aligning with HDFC Life. This indicates consistent profitability. The minimum margin for SBI Life is 1.77%, and the maximum is 4.45%, showing slight variability but generally stable profit retention. LIC has the lowest mean net profit margin at 0.962%, indicating comparatively lower profitability. The minimum margin is 0.42%, and the maximum is 4.65%, reflecting some periods of better profitability but generally lower margins compared to its peers. In summary, GIC demonstrates the highest mean net profit margin, indicating superior profitability, albeit with significant variability, including occasional losses. ICICI Prudential shows strong and relatively stable profitability. HDFC Life and SBI Life both exhibit steady and moderate profitability, while LIC, despite being a large public sector entity, has the lowest and more constrained profit margins.

#### **PBIT MARGIN**

Examining the data, GIC leads with the highest mean PBIT margin at 17.881%. This high margin suggests that GIC has a robust operational efficiency and profitability before accounting for interest and taxes. GIC's maximum PBIT margin reaches an impressive 89.04%, indicating periods of extremely high operational profitability. However, its minimum margin of -0.81% shows that GIC has also faced periods of operational losses. ICICI Prudential Life Insurance Company Ltd follows with a mean PBIT margin of 4.813%, reflecting strong operational profitability. The range of its PBIT margin varies from a minimum of 1.65% to a maximum of 9.49%, indicating some variability but generally maintaining solid operational performance. HDFC Life Insurance Company Ltd reports a mean PBIT margin of 3.594%, indicating steady operational profitability. The minimum and maximum PBIT margins are 2% and 6.94%, respectively, showing moderate variability and generally consistent operational

efficiency. SBI Life Insurance Company Ltd has a mean PBIT margin of 3.777%, similar to HDFC Life, suggesting stable operational profitability. Its minimum and maximum margins are 2.16% and 5.09%, respectively, indicating slight variability but overall consistent performance. LIC has the lowest mean PBIT margin at 2.006%, indicating relatively lower operational profitability compared to its peers. The minimum margin is 0.45% and the maximum is 5.57%, showing some periods of better operational efficiency but generally lower margins. In summary, GIC demonstrates the highest mean PBIT margin, indicating superior operational profitability and efficiency, albeit with significant fluctuations, including periods of operational losses. ICICI Prudential shows strong and relatively stable operational profitability. HDFC Life and SBI Life both exhibit moderate and stable operational profitability, while LIC, despite its large size, shows the lowest operational profitability among the five companies. This analysis highlights the varying levels of operational efficiency and profitability across these major insurance companies.

#### **PBT MARGIN**

Analysing the data, GIC exhibits the highest mean PBT margin at 17.84%. This high average margin indicates GIC's superior profitability before taxes, underscoring its efficient revenue generation relative to its expenses. Notably, GIC's maximum PBT margin is 89.04%, highlighting periods of exceptional profitability. However, GIC also has a minimum PBT margin of -0.81%, indicating occasional pre-tax losses. ICICI Prudential Life Insurance Company Ltd follows with a mean PBT margin of 4.773%, suggesting strong pre-tax profitability. The range of PBT margins for ICICI Prudential varies from a minimum of 1.58% to a maximum of 9.49%, showing some variability but generally maintaining robust profitability before tax. HDFC Life Insurance Company Ltd shows a mean PBT margin of 3.555%, indicating steady pre-tax profitability. The minimum and maximum PBT margins for HDFC Life are 1.88% and 6.89%, respectively, reflecting moderate variability but consistent operational profitability. SBI Life Insurance Company Ltd has a mean PBT margin of 3.756%, close to HDFC Life, suggesting stable pre-tax profitability. Its minimum and maximum margins are 2.15% and 5.07%, respectively, indicating slight variability but overall consistent performance. LIC reports the lowest mean PBT margin at 1.994%, indicating comparatively lower profitability before taxes. The minimum margin for LIC is 0.44%,

and the maximum is 5.56%, showing some periods of better profitability but generally lower margins compared to its peers. In summary, GIC demonstrates the highest mean PBT margin, indicating superior pre-tax profitability, albeit with significant fluctuations including periods of pre-tax losses. ICICI Prudential shows strong and relatively stable pre-tax profitability. HDFC Life and SBI Life exhibit moderate and stable pre-tax profitability, while LIC shows the lowest pre-tax profitability among the five companies. This analysis highlights the varying levels of profitability before taxes across these major insurance companies, reflecting differences in their operational efficiency and financial management.

#### **RETURN ON ASSETS**

Examining the data, GIC stands out with the highest mean ROA of 2.53%, indicating superior efficiency in using its assets to generate profits compared to its peers. GIC's maximum ROA reaches 4.01%, showcasing periods of very high efficiency, although it also has a minimum ROA of -0.3%, indicating some periods of negative returns on assets. ICICI Prudential Life Insurance Company Ltd has the second-highest mean ROA at 1%, suggesting strong asset utilization efficiency. The minimum and maximum ROAs for ICICI Prudential are 0.3% and 1.92%, respectively, indicating relatively stable and consistently good performance in asset utilization. HDFC Life Insurance Company Ltd shows a mean ROA of 0.932%, reflecting moderate efficiency in asset utilization. The minimum and maximum ROAs are 0.54% and 1.38%, respectively, indicating moderate variability but generally steady performance in generating profits from assets. SBI Life Insurance Company Ltd reports a mean ROA of 0.87%, close to HDFC Life, indicating similar efficiency in utilizing assets to generate profits. Its minimum and maximum ROAs are 0.54% and 1.22%, respectively, showing slight variability but consistent performance in asset utilization. LIC has the lowest mean ROA at 0.156%, indicating lower efficiency in using its assets to generate profits compared to the other companies. The minimum and maximum ROAs for LIC are 0.07% and 0.79%, respectively, reflecting consistent but low returns on assets. In summary, GIC demonstrates the highest mean ROA, indicating superior asset utilization efficiency, albeit with some periods of negative returns. ICICI Prudential shows strong and stable efficiency in asset utilization. HDFC Life and SBI Life exhibit moderate and consistent asset utilization efficiency, while LIC shows the lowest

efficiency among the five companies in generating profits from its assets. This analysis highlights the varying degrees of efficiency in asset utilization across these major insurance companies.

#### **RETURN ON CAPITAL EMPLOYED**

Among the companies listed, General Insurance Corporation of India Ltd stands out with the highest mean ROCE of 6.647%. This indicates a robust performance in utilizing its capital effectively to generate profits. General Insurance Corporation of India Ltd also records the highest maximum ROCE at 12.97%, showcasing exceptional profitability at its peak. Following closely is ICICI Prudential Life Insurance Company Ltd, with a mean ROCE of 1.203% and a maximum ROCE of 1.97%. This suggests a strong performance in generating returns relative to the capital invested. HDFC Life Insurance Company Ltd and SBI Life Insurance Company Ltd exhibit comparable mean ROCE figures at 1.107% and 1.098%, respectively. However, SBI Life Insurance Company Ltd reports a slightly higher maximum ROCE of 1.37%, indicating occasional periods of stronger profitability. Life Insurance Corporation of India Ltd trails behind with the lowest mean ROCE of 0.329% and a maximum ROCE of 0.97%. While still positive, these figures suggest a comparatively lower efficiency in generating returns from its capital investments. It's noteworthy that while ROCE provides insights into the efficiency of capital utilization, it's essential to consider other financial metrics and qualitative factors to comprehensively evaluate the financial health and performance of these insurance companies.

#### **RETURN ON NETWORTH / EQUITY**

Life Insurance Corporation of India Ltd emerges as the standout performer in terms of ROE, with an astonishing mean ROE of 273.492%. This exceptionally high figure indicates that LIC is generating significant profits in relation to its shareholders' equity, reflecting strong financial performance and efficient capital utilization. LIC also records the highest maximum ROE at 431.92%, suggesting periods of exceptional profitability. Following closely is HDFC Life Insurance Company Ltd, with a mean ROE of 21.346% and a maximum ROE of 37.6%. These figures indicate a solid performance in generating returns for its shareholders, although not as exceptional as LIC's. ICICI Prudential Life Insurance Company Ltd also demonstrates a strong mean

ROE of 20.286% and a maximum ROE of 35.66%, indicating efficient utilization of equity capital to generate profits. SBI Life Insurance Company Ltd reports a slightly lower mean ROE of 16.673% and a maximum ROE of 22.14%. While still positive, these figures suggest a comparatively lower profitability relative to the equity invested, though the company maintains a respectable performance overall. General Insurance Corporation of India Ltd trails behind with a mean ROE of 7.666% and a maximum ROE of 15.03%. These figures indicate a lower profitability relative to equity compared to the other companies listed, though still positive. It's important to note that while ROE is a key indicator of financial performance, it should be analyzed alongside other financial metrics and qualitative factors to gain a comprehensive understanding of the overall financial health and performance of these insurance companies.

#### WORKING CAPITAL TO TOTAL ASSETS

Life Insurance Corporation of India Ltd stands out prominently with a mean working capital to total assets ratio of 5.375. This suggests that LIC holds substantial working capital relative to its total assets, indicating a strong ability to cover short-term obligations efficiently. LIC also records the highest maximum ratio at 13.455, indicating periods of exceptionally strong liquidity relative to its asset base. SBI Life Insurance Company Ltd follows with a mean ratio of 2.253, indicating a healthy balance between working capital and total assets. The company's maximum ratio of 4.017 further supports this, suggesting a strong ability to meet short-term obligations comfortably. HDFC Life Insurance Company Ltd also demonstrates a positive mean ratio of 0.306, indicating a reasonable level of working capital relative to its total assets. However, its maximum ratio of 8.403 indicates occasional periods of significantly higher liquidity, potentially due to efficient management of short-term assets. ICICI Prudential Life Insurance Company Ltd and General Insurance Corporation of India Ltd show negative mean ratios of -0.277 and -0.15, respectively. This implies that these companies, on average, have more short-term liabilities than short-term assets, which could indicate potential liquidity challenges. However, it's worth noting that ICICI Prudential Life Insurance Company Ltd's maximum ratio of 0.326 suggests occasional improvements in liquidity. While the working capital to total assets ratio provides insights into short-term liquidity, it's important to consider other financial metrics and

qualitative factors to comprehensively evaluate the financial health and operational efficiency of these insurance companies.

#### RETAINED EARNINGS TO TOTAL ASSETS

General Insurance Corporation of India Ltd emerges as the leader with a mean retained earnings to total assets ratio of 2.533. This indicates that GIC has substantial retained earnings relative to its total assets, suggesting a strong capacity to reinvest profits into its operations and support future growth initiatives. GIC also records the highest maximum ratio at 4.018, indicating periods of exceptionally strong reliance on retained earnings to finance its asset base. ICICI Prudential Life Insurance Company Ltd follows closely with a mean ratio of 1.005, indicating a significant portion of its total assets financed by retained earnings. The company's maximum ratio of 1.922 further supports this, suggesting a consistent reliance on retained earnings for financing. HDFC Life Insurance Company Ltd and SBI Life Insurance Company Ltd demonstrate mean ratios of 0.937 and 0.874, respectively. These ratios indicate a moderate reliance on retained earnings to finance their asset base. However, HDFC Life Insurance Company Ltd records a slightly higher maximum ratio of 1.385, suggesting occasional reliance on retained earnings for asset financing. Life Insurance Corporation of India Ltd trails behind with a mean ratio of 0.162, indicating a relatively lower proportion of total assets financed by retained earnings compared to the other companies listed. LIC's maximum ratio of 0.8 suggests occasional reliance on retained earnings but overall demonstrates a lower dependency on this source of financing. While the retained earnings to total assets ratio provides insights into a company's ability to finance its assets internally, it's essential to consider other financial metrics and qualitative factors to comprehensively assess the financial strength and growth prospects of these insurance companies.

#### **EBIT TO TOTAL ASSETS**

General Insurance Corporation of India Ltd stands out with a mean EBIT to total assets ratio of 3.071. This suggests that GIC generates significant operating profits relative to its total assets, indicating strong operational efficiency and asset utilization. GIC also records the highest maximum ratio at 5.258, reflecting periods of exceptionally high profitability. ICICI Prudential Life Insurance Company Ltd follows closely with a mean ratio of 1.172, indicating a strong ability to generate operating profits relative to its asset

base. The company's maximum ratio of 1.925 further supports this, suggesting periods of exceptionally efficient asset utilization. HDFC Life Insurance Company Ltd and SBI Life Insurance Company Ltd demonstrate mean ratios of 1.062 and 1.072, respectively. These ratios indicate a solid ability to generate operating profits in relation to their total assets. HDFC Life Insurance Company Ltd records a slightly higher maximum ratio of 1.632, suggesting occasional periods of stronger profitability relative to asset base. Life Insurance Corporation of India Ltd trails behind with a mean ratio of 0.327, indicating comparatively lower efficiency in generating operating profits relative to its asset base. LIC's maximum ratio of 0.956 suggests occasional improvements in operational efficiency but overall demonstrates a lower profitability relative to assets compared to the other companies listed. While the EBIT to total assets ratio provides insights into operational efficiency, it's essential to consider other financial metrics and qualitative factors to comprehensively assess the financial performance and operational strength of these insurance companies.

#### MARKET CAPITALIZATION TO TOTAL LIABILITIES

HDFC Life Insurance Company Ltd stands out with a mean market capitalization to total liabilities ratio of 10.487, indicating that the market value of its equity significantly exceeds its total liabilities on average. This suggests that HDFC Life is perceived favourably by the market, with investors valuing its equity higher than its liabilities. SBI Life Insurance Company Ltd follows closely with a mean ratio of 6.843, indicating a strong market valuation relative to its total liabilities. The company's maximum ratio of 12.92 suggests periods of exceptionally high market valuation compared to liabilities. ICICI Prudential Life Insurance Company Ltd demonstrates a mean ratio of 4.569, indicating a solid market valuation relative to its liabilities. The company's maximum ratio of 7.537 further supports this, suggesting periods of heightened market confidence in the company's equity compared to its liabilities. General Insurance Corporation of India Ltd and Life Insurance Corporation of India Ltd report mean ratios of 2.297 and 0.222, respectively. These ratios suggest that the market valuation of their equity is moderately higher than their liabilities. However, it's important to note that LIC's maximum ratio of 1.216 indicates occasional periods of stronger market valuation compared to liabilities. While a high market capitalization to total liabilities ratio generally indicates favourable market perception and financial stability, it's crucial to

consider other financial metrics and qualitative factors to assess the overall financial health and investment attractiveness of these insurance companies.

#### ALTMAN Z SCORE MODEL

The Altman Z-Score model is a financial tool used to predict the likelihood of a company facing financial distress or bankruptcy. It evaluates several financial ratios and assigns a score based on their values. The table provides the Altman Z-Scores for five insurance companies: HDFC Life Insurance Company Ltd, ICICI Prudential Life Insurance Company Ltd, Life Insurance Corporation of India Ltd, SBI Life Insurance Company Ltd, and General Insurance Corporation of India Ltd. HDFC Life Insurance Company Ltd has a mean Altman Z-Score of 13.301, indicating a robust financial position and a low likelihood of facing financial distress. ICICI Prudential Life Insurance Company Ltd follows with a mean score of 9.813, also suggesting a strong financial position and stability. Life Insurance Corporation of India Ltd stands out with the highest mean score of 38.006, indicating a very secure financial position with minimal risk of financial distress. SBI Life Insurance Company Ltd also demonstrates a solid mean score of 25.551, suggesting a stable financial condition and a low likelihood of bankruptcy. General Insurance Corporation of India Ltd, despite recording a negative minimum score, has a mean score of 30.328, indicating a generally secure financial position. Overall, these companies exhibit healthy financial conditions according to the Altman Z-Score model, with scores well above the distress threshold. However, it's essential to regularly monitor these scores along with other financial indicators to assess any changes in their financial health over time.

ANOVA TESTING								
SR NO.	NULL HYPOTHESIS	F VALUE	P VALUE	DECISION				
1	There is no significant difference in Asset Turnover Ratio (%) for selected insurance companies of India.	1.58031	0.19592	Null Hypothesis is Accepted				
2	There is no significant difference in Current Ratio for selected insurance companies of India.	10.5302	4.2E-06	Null Hypothesis is Rejected				

ANOVA TESTING							
SR NO.	NULL HYPOTHESIS	F VALUE	P VALUE	DECISION			
3	There is no significant difference in Net Profit Margin (%) for selected insurance companies of India.	2.67774	0.04365	Null Hypothesis is Rejected			
4	There is no significant difference in PBIT Margin (%) for selected insurance companies of India.	3.16021	0.02261	Null Hypothesis is Rejected			
5	There is no significant difference in PBT Margin (%) for selected insurance companies of India.	3.14927	0.02294	Null Hypothesis is Rejected			
6	There is no significant difference in Return On Assets (%) for selected insurance companies of India.	15.6001	4.4E-08	Null Hypothesis is Rejected			
7	There is no significant difference in Return On Capital Employed (%) for selected insurance companies of India.	27.4847	1.4E-11	Null Hypothesis is Rejected			
8	There is no significant difference in Return On Networth / Equity (%) for selected insurance companies of India.	27.2453	1.6E-11	Null Hypothesis is Rejected			
9	There is no significant difference in Working Capital To Total Assets for selected insurance companies of India.	11.4046	1.8E-06	Null Hypothesis is Rejected			
10	There is no significant difference in Retained Earnings To Total Assets for selected insurance companies of India.	15.5181	4.8E-08	Null Hypothesis is Rejected			
11	There is no significant difference in EBIT To Total Assets for selected insurance companies of India.	19.3814	2.5E-09	Null Hypothesis is Rejected			
12	There is no significant difference in Market Capitalization To Total Liabilities for selected insurance companies of India.	16.5958	2E-08	Null Hypothesis is Rejected			
13	There is no significant difference in Altman Z Score Model for selected insurance companies of India.	5.0375	0.0019	Null Hypothesis is Rejected			

CORRELATION TESTING								
SR NO.	NULL HYPOTHESIS	PEARSON CORRELATION VALUE	P VALUE	DECISION				
1	There is no correlation between Asset Turnover Ratio (%) and Altman Z Score Model of selected Insurance companies of India.	0.431	0.213	Null Hypothesis is Accepted				
2	There is no correlation between Current Ratio and Altman Z Score Model of selected Insurance companies of India.	0.841	0.002	Null Hypothesis is Rejected				
3	There is no correlation between Net Profit Margin and Altman Z Score Model of selected Insurance companies of India.	0.657	0.039	Null Hypothesis is Rejected				
4	There is no correlation between PBIT Margin and Altman Z Score Model of selected Insurance companies of India.	0.673	0.033	Null Hypothesis is Rejected				
5	There is no correlation between PBT Margin and Altman Z Score Model of selected Insurance companies of India.	0.674	0.032	Null Hypothesis is Rejected				
6	There is no correlation between Return on Assets and Altman Z Score Model of selected Insurance companies of India.	0.986	0.000	Null Hypothesis is Rejected				
7	There is no correlation between Return on Capital Employed and Altman Z Score Model of selected Insurance companies of India.	0.707	0.022	Null Hypothesis is Rejected				
8	There is no correlation between Return on Equity and Altman Z Score Model of selected Insurance companies of India.	0.467	0.173	Null Hypothesis is Accepted				

#### 5.2 SUGGESTIONS

#### **COMPANY SPECIFIC SUGGESTIONS**

Based on the Altman Z-Score model data provided for **HDFC Life Insurance Company Ltd**, here are some tailored suggestions:

- 1. HDFC Life Insurance has demonstrated a strong Altman Z-Score, with a maximum value of 66.85 in 2017-18, indicating an extremely low risk of bankruptcy during that period. It's essential to continue maintaining this financial stability by effectively managing debt levels, liquidity, and profitability.
- 2. While the maximum Z-Score indicates robust financial health, the minimum value of 2.87 in 2022-23 suggests a significant decrease in financial strength. It's crucial to monitor changes in key financial indicators regularly and take proactive measures to address any deterioration in financial performance promptly.
- 3. The average Z-Score for HDFC Life Insurance from 2013-14 to 2022-23 is approximately 13.42, indicating relatively stable financial strength on average. However, efforts should be made to improve consistency and avoid significant fluctuations in the Z-Score over time, which can impact investor confidence and financial stability.
- 4. Despite the strong historical Z-Score, it's essential to implement risk mitigation strategies to address potential vulnerabilities and ensure long-term sustainability. This may involve diversifying revenue streams, strengthening liquidity buffers, and maintaining adequate reserves to withstand economic uncertainties.
- 5. Establish a robust system for continuous monitoring and analysis of financial metrics, including the Altman Z-Score, to identify emerging risks and opportunities. Regularly review financial performance against industry benchmarks and adjust strategies accordingly to maintain competitiveness and financial resilience.

- 6. While maintaining financial stability, HDFC Life Insurance should continue to invest in growth opportunities and innovation. This may include expanding market presence, introducing new insurance products, and leveraging technology to enhance customer experience and operational efficiency.
- 7. Maintain transparent communication with stakeholders, including investors, policyholders, and regulatory authorities, regarding the company's financial performance and risk management strategies. Building trust and credibility through effective communication can strengthen relationships and support long-term growth objectives.

Based on the Altman Z-Score model data provided for ICICI Prudential Life Insurance Company Ltd, here are some tailored suggestions:

- ICICI Prudential Life Insurance Company has demonstrated fluctuating Altman
  Z-Scores, with a maximum value of 14.78 in 2016-17, indicating a period of
  very low risk of bankruptcy. To regain and maintain such financial stability, it's
  essential to focus on effectively managing debt levels, liquidity, and
  profitability.
- 2. The minimum Z-Score of 3.13 in 2021-22 suggests a significant decrease in financial strength. It's crucial to monitor changes in key financial indicators regularly and take proactive measures to address any deterioration in financial performance promptly, such as enhancing capital adequacy and improving operational efficiencies.
- 3. The average Z-Score over the observed period is approximately 9.26, indicating relatively stable financial strength on average. However, the significant fluctuations over the years highlight the need for efforts to improve consistency. This can be achieved through strategic planning, cost control, and optimizing investment portfolios to avoid significant variations that might impact investor confidence and financial stability.
- 4. Despite periods of strong Z-Scores, it's essential to implement risk mitigation strategies to address potential vulnerabilities and ensure long-term sustainability. This may involve diversifying revenue streams, strengthening liquidity buffers, and maintaining adequate reserves to withstand economic uncertainties and market volatility.

- 5. Establish a robust system for continuous monitoring and analysis of financial metrics, including the Altman Z-Score, to identify emerging risks and opportunities. Regularly review financial performance against industry benchmarks and adjust strategies accordingly to maintain competitiveness and financial resilience.
- 6. While maintaining financial stability, ICICI Prudential should continue to invest in growth opportunities and innovation. This may include expanding market presence, introducing new insurance products, and leveraging technology to enhance customer experience and operational efficiency. This strategic approach can help sustain growth and adaptability in a competitive market.
- 7. Maintain transparent communication with stakeholders, including investors, policyholders, and regulatory authorities, regarding the company's financial performance and risk management strategies. Building trust and credibility through effective communication can strengthen relationships and support long-term growth objectives. Regular updates and transparency about financial health and strategic initiatives can enhance stakeholder confidence.

Based on the Altman Z-Score model data provided for **Life Insurance Corporation of India Ltd**, here are some tailored suggestions:

- 1. Life Insurance Corporation of India (LIC) has demonstrated exceptionally strong Altman Z-Scores, with a maximum value of 90.20 in 2013-14, indicating a very low risk of bankruptcy during that period. To continue maintaining this financial stability, it is essential to focus on effective management of debt levels, liquidity, and profitability, ensuring that such robust financial health is sustained.
- 2. While the maximum Z-Score indicates robust financial health, the minimum value of 18.75 in 2020-21 still reflects strong financial stability but suggests a relative decrease in financial strength. It is crucial to monitor changes in key financial indicators regularly and take proactive measures to address any signs of financial performance deterioration promptly, such as optimizing investment strategies and enhancing cost management.

- 3. The average Z-Score over the observed period is approximately 37.71, indicating highly stable financial strength on average. However, efforts should be made to understand and address the factors contributing to the significant decrease in Z-Score since 2014-15. This understanding can help improve consistency and prevent large fluctuations that might impact investor confidence and financial stability.
- 4. Despite the strong Z-Score, it is essential to implement risk mitigation strategies to address potential vulnerabilities and ensure long-term sustainability. This may involve diversifying revenue streams, strengthening liquidity buffers, and maintaining adequate reserves to withstand economic uncertainties and market volatility. Enhancing risk management practices can further solidify financial stability.
- 5. Establish a robust system for continuous monitoring and analysis of financial metrics, including the Altman Z-Score, to identify emerging risks and opportunities. Regularly review financial performance against industry benchmarks and adjust strategies accordingly to maintain competitiveness and financial resilience. This ongoing monitoring can help anticipate and mitigate potential financial risks.
- 6. While maintaining financial stability, LIC should continue to invest in growth opportunities and innovation. This may include expanding market presence, introducing new insurance products, and leveraging technology to enhance customer experience and operational efficiency. Focusing on strategic growth initiatives can help sustain the company's competitive edge and market leadership.
- Maintain transparent communication with stakeholders, including investors, policyholders, and regulatory authorities, regarding the company's financial performance and risk management strategies. Building trust and credibility through effective communication can strengthen relationships and support long-term growth objectives. Regular updates on financial health and strategic initiatives can enhance stakeholder confidence and alignment with the company's goals.

Based on the Altman Z-Score model data provided for **SBI Life Insurance Company Ltd**, here are some tailored suggestions:

- 1. SBI Life Insurance Company has demonstrated strong Altman Z-Scores, with a maximum value of 39.74 in 2013-14, indicating a very low risk of bankruptcy during that period. To maintain this financial stability, it is essential to continue managing debt levels, liquidity, and profitability effectively.
- 2. While the maximum Z-Score indicates robust financial health, the minimum value of 14.55 in 2021-22 suggests a relative decrease in financial strength. It's crucial to monitor changes in key financial indicators regularly and take proactive measures to address any signs of financial performance deterioration promptly. Strengthening risk management practices and optimizing investment strategies can help address these fluctuations.
- 3. The average Z-Score over the observed period is approximately 25.25, indicating relatively stable financial strength on average. However, the significant decrease from earlier high values to the recent scores highlights the need for efforts to improve consistency and prevent large fluctuations, which can impact investor confidence and financial stability.
- 4. Despite the strong Z-Score, it is essential to implement risk mitigation strategies to address potential vulnerabilities and ensure long-term sustainability. This may involve diversifying revenue streams, strengthening liquidity buffers, and maintaining adequate reserves to withstand economic uncertainties and market volatility. Focusing on building a more resilient financial structure can help mitigate potential risks.
- 5. Establish a robust system for continuous monitoring and analysis of financial metrics, including the Altman Z-Score, to identify emerging risks and opportunities. Regularly review financial performance against industry benchmarks and adjust strategies accordingly to maintain competitiveness and financial resilience. This proactive approach can help anticipate and address financial challenges effectively.
- 6. While maintaining financial stability, SBI Life Insurance should continue to invest in growth opportunities and innovation. This may include expanding market presence, introducing new insurance products, and leveraging

- technology to enhance customer experience and operational efficiency. Investing in these areas can help sustain growth and adaptability in a competitive market.
- 7. Maintain transparent communication with stakeholders, including investors, policyholders, and regulatory authorities, regarding the company's financial performance and risk management strategies. Building trust and credibility through effective communication can strengthen relationships and support long-term growth objectives. Regular updates on financial health and strategic initiatives can enhance stakeholder confidence and align their expectations with the company's goals.

Based on the Altman Z-Score model data provided for **General Insurance Corporation of India (GIC)**, here are some tailored suggestions:

- 1. General Insurance Corporation of India (GIC) has demonstrated fluctuating Altman Z-Scores, with a maximum value of 46.66 in 2022-23, indicating periods of very low risk of bankruptcy. To continue maintaining this financial stability, it is essential to focus on effectively managing debt levels, liquidity, and profitability.
- 2. The minimum Z-Score of -5.12 in 2019-20 indicates a significant financial distress during that period. It is crucial to understand and address the factors that led to this drastic decline. Regular monitoring of key financial indicators and proactive measures to address any deterioration in financial performance promptly are essential to avoid future occurrences. Enhancing underwriting practices, controlling claim costs, and improving investment strategies could be beneficial.
- 3. The average Z-Score over the observed period is approximately 30.63, indicating relatively strong financial strength on average. However, the significant fluctuations over the years highlight the need for efforts to improve consistency. This can be achieved through strategic planning, cost control, and optimizing investment portfolios to avoid significant variations that might impact investor confidence and financial stability.

- 4. Despite periods of strong Z-Scores, it is essential to implement risk mitigation strategies to address potential vulnerabilities and ensure long-term sustainability. This may involve diversifying revenue streams, strengthening liquidity buffers, and maintaining adequate reserves to withstand economic uncertainties and market volatility. Strengthening risk management practices and enhancing the financial structure can further solidify stability.
- 5. Establish a robust system for continuous monitoring and analysis of financial metrics, including the Altman Z-Score, to identify emerging risks and opportunities. Regularly review financial performance against industry benchmarks and adjust strategies accordingly to maintain competitiveness and financial resilience. This proactive approach can help in anticipating and mitigating potential financial risks effectively.
- 6. While maintaining financial stability, GIC should continue to invest in growth opportunities and innovation. This may include expanding market presence, introducing new insurance products, and leveraging technology to enhance customer experience and operational efficiency. Investing in these areas can help sustain growth and adaptability in a competitive market, thus ensuring long-term success.
- 7. Maintain transparent communication with stakeholders, including investors, policyholders, and regulatory authorities, regarding the company's financial performance and risk management strategies. Building trust and credibility through effective communication can strengthen relationships and support long-term growth objectives. Regular updates on financial health and strategic initiatives can enhance stakeholder confidence and align their expectations with the company's goals.

#### **OVERALL SUGGESTIONS**

Based on the comprehensive analysis of the financial ratios provided for various insurance companies, here are some overarching suggestions that can apply to all of them:

- 1. **Profitability Enhancement**: Focus on improving profitability ratios such as Return on Assets (ROA), Return on Equity (ROE), and Net Profit Margin. This could involve strategies like optimizing investment returns, reducing operating expenses, and increasing premium income through innovative product offerings and effective marketing campaigns.
- 2. **Liquidity Management**: Strengthen liquidity positions by improving liquidity ratios like Current Ratio and Quick Ratio. Enhancing cash flow management, optimizing working capital, and maintaining adequate reserves to meet short-term obligations promptly are essential.
- 3. **Asset Utilization Optimization**: Increase Asset Turnover Ratios by deploying assets more efficiently. Diversifying investment portfolios, actively managing asset quality, and optimizing asset allocation strategies can generate higher returns and improve overall asset utilization.
- 4. **Debt Level Management**: Manage debt levels prudently to mitigate financial risk. This includes refinancing debt at favorable terms, reducing leverage, and maintaining balanced debt-to-equity ratios to enhance financial stability and minimize the risk of financial distress.
- 5. Stability and Risk Management: Prioritize stability and risk management by maintaining adequate reserves, adhering to regulatory requirements, and implementing robust risk management practices. This includes managing investment risks, underwriting risks, and other operational risks inherent in the insurance business.
- 6. **Investment in Digitalization**: Embrace technology and digitalization to enhance operational efficiency, improve customer experience, and drive growth. Implementing digital platforms, data analytics, and automation can

streamline processes, reduce costs, and enhance competitiveness in the digital age.

- 7. **Customer-Centric Approach**: Focus on delivering value to customers through personalized solutions, responsive customer service, and transparent communication. Building strong relationships with policyholders and addressing their evolving needs can foster loyalty and enhance customer retention.
- 8. **Corporate Governance and Transparency**: Uphold high standards of corporate governance, transparency in financial reporting, and ethical practices. Maintaining integrity, accountability, and effective communication with stakeholders can build trust and confidence in the company's operations.
- 9. **Sustainable Practices**: Integrate environmental, social, and governance (ESG) factors into business operations. Implement sustainable practices, responsible investing strategies, and initiatives that contribute to social welfare and environmental sustainability.
- 10. **Continuous Monitoring and Analysis**: Establish robust systems for ongoing monitoring and analysis of financial metrics to identify trends, anticipate challenges, and make informed strategic decisions promptly.

By implementing these overarching suggestions, insurance companies can strengthen their financial positions, mitigate risks, and drive sustainable growth and competitiveness in the insurance industry

#### 5.3 CONCLUSION

This study aimed to analyze the financial performance of selected insurance companies in India using the Altman Z Score Model. The analysis yielded several important insights:

Firstly, the Asset Turnover Ratio (%) did not exhibit a significant difference among the selected insurance companies. This indicates a uniformity in the efficiency with which these companies utilize their assets to generate revenue. Despite the differences in

company size, market strategy, and operational focus, asset utilization appears to be consistently managed across the sector.

Conversely, significant differences were observed in the Current Ratio, highlighting variability in liquidity management practices among the insurance companies. This suggests that some companies may be better positioned to meet their short-term obligations, which could impact their financial stability and operational flexibility in the face of unforeseen challenges.

The study also found significant differences in the Net Profit Margin (%), PBIT Margin (%), and PBT Margin (%). These differences underscore the varying degrees of profitability and operational efficiency among the selected insurance companies. Factors such as cost management, pricing strategies, and market conditions likely contribute to these disparities. Higher margins indicate more efficient operations and better profitability, reflecting on the management's effectiveness in controlling costs and generating income.

Overall, the significant variations in liquidity and profitability ratios suggest that while the insurance sector in India may be homogeneous in terms of asset utilization, there are marked differences in financial health and operational efficiency. These findings underscore the importance for stakeholders to carefully evaluate individual companies within the sector, rather than making generalized assessments based on industry-wide trends.

This study identified significant differences in the Return On Assets (%) among the selected insurance companies. This indicates variability in how efficiently these companies are using their assets to generate profits. Such differences can arise from diverse investment strategies, asset management practices, and operational efficiencies within the sector.

Additionally, significant differences were found in the Return On Capital Employed (%). This metric, reflecting the efficiency with which companies use their capital to generate profits, varies significantly, suggesting that some insurance companies are more effective in their capital utilization strategies than others. This can impact long-term financial sustainability and competitive positioning.

The Return On Networth / Equity (%) also showed significant differences, highlighting disparities in the profitability generated from shareholders' equity. These differences point to variations in financial management and strategic initiatives that affect overall returns to equity holders.

Moreover, there is a significant difference in the Working Capital To Total Assets ratio among the selected insurance companies. This suggests varied approaches to managing working capital, which can influence liquidity and operational flexibility. Efficient working capital management is crucial for ensuring smooth operations and meeting short-term obligations.

The study also noted significant differences in Retained Earnings To Total Assets. This ratio reflects the proportion of profits reinvested into the company relative to its total assets. Differences here indicate varying strategies regarding profit retention and reinvestment, which can influence growth prospects and financial stability.

There is no significant correlation between the Asset Turnover Ratio (%) and the Altman Z Score for the selected insurance companies. This suggests that the efficiency with which these companies utilize their assets to generate revenue does not significantly impact their overall financial health as measured by the Altman Z Score. Asset turnover, therefore, may not be a critical indicator of bankruptcy risk within this sector.

Conversely, the study found a significant correlation between the Current Ratio and the Altman Z Score. This indicates that liquidity, or the ability to meet short-term obligations, plays a crucial role in the financial stability and risk of bankruptcy for insurance companies. Companies with better liquidity positions are likely to have higher Z Scores, reflecting lower financial distress risk.

Similarly, there is a significant correlation between the Net Profit Margin and the Altman Z Score. This relationship highlights the importance of profitability in assessing financial health. Higher net profit margins contribute positively to the Z Score, indicating that more profitable companies are less likely to face financial distress.

The study also identified a significant correlation between the PBIT Margin and the Altman Z Score. This further emphasizes the role of operational efficiency and

profitability in determining the financial stability of insurance companies. Higher PBIT margins suggest better control over operating costs relative to revenue, which enhances financial health as measured by the Z Score.

Through an analysis of selected insurance companies in India using the Altman Z Score Model, this study explored the correlations between various financial metrics and the Z Score. The findings shed light on the relationship between profitability indicators and the likelihood of financial distress, as captured by the Z Score.

The study reveals a significant correlation between the Profit Before Tax (PBT) Margin and the Altman Z Score. This correlation underscores the importance of pre-tax profitability in determining the financial health and risk of bankruptcy for insurance companies. Higher PBT margins are associated with stronger Z Scores, indicating greater financial stability and a lower likelihood of facing financial distress.

Similarly, there is a significant correlation between the Return on Assets (ROA) and the Altman Z Score. This relationship suggests that the efficiency with which assets are utilized to generate returns directly impacts a company's financial stability. Companies with higher ROA tend to exhibit stronger Z Scores, reflecting better financial health and a reduced risk of bankruptcy.

Furthermore, the study finds a significant correlation between the Return on Capital Employed (ROCE) and the Altman Z Score. This correlation emphasizes the importance of effective capital utilization in maintaining financial stability and mitigating the risk of financial distress. Higher ROCE is indicative of stronger Z Scores, signaling a lower likelihood of facing bankruptcy.

However, there is no significant correlation found between the Return on Equity (ROE) and the Altman Z Score for the selected insurance companies. This suggests that while ROE measures the profitability generated from shareholders' equity, it may not directly influence the company's overall financial health as assessed by the Z Score. Other factors such as debt levels, liquidity, and operational efficiency likely play a more significant role in determining bankruptcy risk.

In conclusion, the correlations identified between PBT Margin, ROA, and ROCE with the Altman Z Score highlight the importance of profitability and asset utilization in

assessing the financial stability of insurance companies in India. These findings provide valuable insights for stakeholders, guiding them in evaluating and managing financial risks effectively. While ROE may not directly correlate with the Z Score, its consideration alongside other financial metrics remains crucial for a comprehensive understanding of a company's financial performance and risk profile. The correlations between the Current Ratio, Net Profit Margin, PBIT Margin, and the Altman Z Score underline the importance of liquidity and profitability in assessing the financial performance and stability of insurance companies in India. These metrics are critical in predicting the risk of financial distress and potential bankruptcy.

#### 5.4 SCOPE FOR THE FUTURE STUDY

The preceding research titled "Financial Performance Analysis of Selected Insurance Companies in India with Reference to the Altman Z Score Model" has laid a foundation for understanding the financial dynamics of prominent insurance companies in India. Building upon this groundwork, further exploration can be conducted to delve deeper into various aspects. The scope for future study is delineated as follows:

- While the initial study focused on five listed insurance companies, extending
  the sample size to include a broader spectrum of insurance companies could
  provide a more comprehensive understanding of the industry's financial
  landscape. Incorporating both listed and non-listed companies may offer
  insights into diverse operational models and market dynamics.
- 2. Conducting a comparative analysis between insurance companies and other players in the financial sector, such as banks or asset management firms, could provide valuable insights into relative performance, risk management practices, and market positioning. This comparative assessment would contribute to a deeper understanding of the insurance industry's role within the broader financial ecosystem.
- 3. Investigating the impact of external factors such as regulatory changes, economic fluctuations, technological advancements, and socio-political developments on the financial performance of insurance companies can enhance the study's contextual relevance. Understanding how these external dynamics

- influence key financial indicators would facilitate more robust risk assessment and strategic planning.
- 4. Extending the period of data coverage beyond the initial ten years to include more recent years would enable researchers to assess trends over time and identify evolving patterns in financial performance. This longitudinal analysis would facilitate the identification of emerging challenges and opportunities facing the insurance industry and inform future strategic initiatives.
- 5. Supplementing quantitative analysis with qualitative research methods, such as interviews with industry experts, company executives, and regulatory authorities, can provide valuable qualitative insights into the underlying factors driving financial performance. This qualitative assessment would enrich the study by offering nuanced perspectives and facilitating a deeper understanding of industry dynamics.
- 6. Exploring the financial performance of insurance companies across different geographical regions within India or expanding the study to include international insurers operating in the Indian market could offer valuable comparative insights. This geographical expansion would facilitate a more nuanced understanding of regional variations in performance, regulatory frameworks, and competitive dynamics.
- 7. Delving into the risk management practices adopted by insurance companies, including underwriting policies, investment strategies, and reinsurance arrangements, can provide critical insights into their resilience to various risk factors. This analysis would contribute to a comprehensive assessment of financial stability and sustainability.

By embarking on these avenues of further study, researchers can deepen their understanding of the financial performance of insurance companies in India, enriching academic scholarship and informing stakeholders within the industry and regulatory bodies.